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Hi Guys. This past week has been a challenge for all of us and even more so for our people, given the concerns and sensitivity around the McHale investigation. Our people have done a great job of getting the facts straight, gathering evidence and filling gaps and that is much appreciated. We've put extraordinary pressure on them to do what is right as quickly as possible, due to the political and public perception issues. Appropriate charges have been laid and the judicial system will run its course. I firmly believe that having CIB lead these investigations, both proactively and post event was the proper decision.

Where we need to tighten up our efforts is in the timely communication of progress and significant investigative and media release issues, with the Commissioner. That's not an easy task when we're dealing with issues that tranverse CIB, the Deatchment/Region Commanders, local/regional CSO's and Corporate Communications, but we need to pull it together in a more efficient way.

The Commissioner and the Provincial Commanders need to know what is happening in a timely way and the Commissioner wants input on press releases well in advance. When he has to reach out for an update and then doesn't get a reply, that's not a good thing. Then he asks questions of various commanders and gets conflicting info, which further frustrated him and hampers his ability to keep the DM properly apprised, or he runs the risk of getting caught off-guard by a direct call from a media contact. I realize that there may be disclosure issues as a result of such communications, but we'll deal with those hurdles as they arise.

Please put your heads together and tighten up the processes so that we don't fall into similar traps in future.

Thanks for everything.

Chris D. Lewis  
Deputy Commissioner  
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